



Humble Pie (HP) Terms and Conditions: Event Catering

Confirmation of Booking & Terms of Payment

Weddings

An invoice for the full amount will be sent once the client has agreed a price with HP and wishes to proceed. The invoice will detail that a payment of 25% of the total fee is required to secure the booking and the date in HP wedding diary and will also confirm when the final payment (the remaining 75%) is to be made which will be 8 weeks prior to the date of the wedding.

Tastings

Humble Pie encourages its potential customers to enjoy a tasting at the Kitchen and Cook school. The price for an exclusive tasting is £40 per person payable at least 1 week prior to the tasting. The cost of the tasting is deducted from the initial deposit invoice should the client proceed with booking Humble Pie for the event.

Other Parties/Events

An invoice for the full amount will be sent once the client has agreed a price with HP and wishes to proceed. The invoice will detail that a payment of 50% of the total fee is required to secure the booking and the date in HP event diary and will also confirm when the final payment (the remaining 50%) is to be made which will be 2 weeks prior to the date of the event. If the booking is late and within 2 weeks of the event, the Client will be invoiced for the full amount and payment is to be made 1 week prior to the event where possible. If full payment is not made prior to the event then HP has the right to cancel.

Other Financial detail

All prices are exclusive of VAT.

Payments can be made by Bank Transfer, All Payments are **NON- REFUNDABLE**.

All invoices should be settled within 7 days from the date of the issue. HP reserves the right to charge interest at 6% above the Lloyds TSB Base Rate on all overdue accounts.

By paying the initial payment the Client is deemed to have accepted HP's Terms and Conditions.

Other

HP recommends that Clients obtain relevant insurance to cover any losses due to their cancellation.

Number changes can be made no later than ten days before the event date.

HP will make every effort to provide the menu chosen, however, if seasonal change or unavailability of produce etc. makes this impossible, we will inform the client as soon as possible and discuss an alternative. Such reasonable alternatives to the menu shall not entitle the client to cancel their order.

Whilst the company maintains statutory insurance cover, it accepts no responsibility for any loss, injury, damage or breakages caused by any of its employees. The liability of the company for the failure to fulfill any contract shall be limited to a waiver of any charges due by the client.

Cancellations

In the event of the client cancelling a booking all payments are non-refundable.

In the event that the Client cancels a booking that Humble Pie has made on their behalf, for Cater equipment or otherwise, the Client shall meet all cancellation charges.

HP reserves the right to cancel any Event if these Terms are not fully met.

Humble Pie may cancel bookings under the following circumstances:

If the client becomes insolvent or enters into liquidation or receivership.

If the booking might prejudice the reputation of, or cause damage to HP.

Should HP cancel an event it may, at its discretion, refund any advance payment made but will have no further liability to the client.